

Privacy Policy

PREFACE:

NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA) respects every individual's right to privacy and concerns one may have with regard to privacy and security of personal information of its clients as well as general users of this website.

PERSONAL INFORMATION:

A visitor can access and browse the **NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA)** website at any time without having to provide any personal or identifying information. We do not intentionally collect information that would personally identify you unless you choose to provide it.

NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA) does not share any personally identifiable information of any individual with any third party unrelated to **NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA)** except in situations where we must provide information for personal and/or public safety, legal purposes or legal investigations or if so directed by the client through a proper, written authorization, or to process payments for services rendered.

FORMS:

The **NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA)** website may contain forms through which users provide personal and identifying information to register or purchase services, materials, products and/or other information from, or through, the affiliates of our website, as well as, to inquire about or to request specific information or supply feedback to us. In some cases, telephone numbers, email addresses or return addresses are requested or required so that we can supply information to you, and in other cases, correct names and addresses are required to process credit card payments and other modes of payment.

After you fill out a form, we may contact you with follow-up information. We do not knowingly provide any information supplied on our web forms to any outside organization for any reason (other than where we may be required to so by law, clinical judgment or as routinely necessary to process credit card information and other payment information). We do not use personal information for any other reason than as stated, above.

SURVEYS:

Occasionally, we may request that visitors to our website participate in various surveys. The information obtained from surveys shall be used in anonymous and aggregate form to help us

understand the needs of our visitors so that we can improve our site. If survey respondents do provide personal information in a survey, it is shared only with those people who need to see it internal to or associated with **NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA)**.

E-MAIL:

"Phishing" is a scam designed to steal your personal information. If you receive an e-mail that looks like it is from **NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA)** asking you for any of your personal information, do not respond! We do not request your password, user name, credit card information or other personal information through e-mail without your prior authorization.

USER NAME AND PASSWORD:

If you access any **NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA)** services, products, material, or information, either directly through our website, or through any associated and/or cooperating website, which requires you to provide a User Name and Password, you are solely responsible for keeping your User Name and Password strictly confidential.

NON-PERSONAL INFORMATION:

NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA) may, in its sole discretion, collect non-personal information such as website usage, traffic patterns, site performance and related statistics based on our tracking of your visits to the **NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA)** website for statistical purposes.

IP ADDRESSES:

The web server automatically collects the IP (which stands for Internet Protocol) address of the computers that access our site. An IP address is a number that is assigned to your computer when you access the Internet. It is not truly personally identifiable information because many different individuals can access the Internet via the same computer. We may likely use this information in aggregate form to understand how our **NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA)** site is being used and how we can better serve its visitors. While such information is not personally identifiable, we can potentially determine from an IP address a website visitor's Internet Service Provider and the geographic location of his or her point of connectivity.

FIRST PARTY COOKIES:

We collect information about visitors to the **NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA)** website using "first party cookies", which are alphanumeric identifiers that we

transfer to your computer's hard drive through your web browser. Cookies are never associated with specific personal identities. First party cookies are distinct from third party cookies in that they are created and directly served by the company hosting the website.

We use two types of "cookies" on this site:

We use persistent cookies to recognize a repeat visitor, enabling us the opportunity to offer the visitor a set of services or information requested in a previous visit. We use session cookies to track a visitor's path through our site during a visit, to help us understand how people use our site. You can delete our cookies at any time. The "help" section, located on the toolbar of most browsers, will tell you how to prevent your browser from accepting new cookies, how to have the browser notify you when you receive a new cookie or how to disable cookies altogether. Since cookies allow you to take full advantage of some of our website's best features, we, at **NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA)**, recommend that you leave them turned on.

SECURITY OF YOUR INFORMATION:

Please note that our website forms, if listed, are encrypted to protect your privacy. Once the information is sent to our site, it is kept in secure databases where it is not available to users on the Internet. While we sometimes ask for credit card numbers or certain service transactions, and either pass them on to a credit card processing service or process them manually, we do not store credit card numbers online.

NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA), in its sole entire discretion, may periodically review and/or modify, where appropriate, its security policies and procedures. We endeavor to use reasonable care to protect your personally identifiable and confidential information provided by you to our site.

DISCLAIMER OF WARRANTY:

ANY AND/OR ALL SERVICES, MATERIALS (INCLUSIVE OF PRODUCTS), AND OTHER INFORMATION ARE PROVIDED ON AN "AS IS" BASIS AND SOLELY FOR EDUCATIONAL (OR ENTERTAINMENT) PURPOSES ONLY TO THE END-USER OR CLIENT BY **NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA)**. BY YOUR USE OF THIS WEBSITE AND ANY MATERIALS, SERVICES AND OTHER INFORMATION, IT IS UNDERSTOOD, ACCEPTED AND AGREED THAT **NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA)** MAKES NO EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR USE, TITLE OR NON-INFRINGEMENT.

FURTHERMORE, **NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA)** CAN NOT AND WILL NOT GUARANTEE THE ACCURACY, ADEQUACY, RELEVANCE, COMPLETENESS OR SAFETY OF ANY AND/OR ALL SERVICES, MATERIALS (INCLUSIVE OF PRODUCTS), AND OTHER

INFORMATION AND CAN NOT AND WILL NOT BE RESPONSIBLE OR LIABLE FOR ANY OR ALL ERRORS, COMMISSIONS OR OMISSIONS OR FOR THE RESULTS OBTAINED THEREOF FROM THE USE OF ANY AND/OR ALL SUCH MATERIALS, SERVICES AND OTHER INFORMATION.

BY USING THIS WEB SITE AND ANY **NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA)**, WHETHER DIRECTLY OR INDIRECTLY, INCLUDING ITS AFFILIATES, YOU FULLY ACKNOWLEDGE AND AGREE THAT **NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA)** DOES NOT OPERATE OR CONTROL THE INTERNET AND THEREFORE **NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA)** CAN NOT AND WILL NOT GUARANTEE THAT THE USE OF THIS WEBSITE WILL BE FREE OF ERROR OR TECHNOLOGY DOWNTIMES OR OTHER UNAVAILABILITY TO THE WEBSITE USER UNDER ANY CIRCUMSTANCES.

PLEASE NOTE THAT, BY ITS VERY NATURE, A WEBSITE CANNOT BE ABSOLUTELY PROTECTED AGAINST INTENTIONAL OR MALICIOUS INTRUSION ATTEMPTS. FURTHERMORE, **NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA)** DOES NOT CONTROL THE DEVICES OR COMPUTERS OR THE INTERNET OVER WHICH YOU MAY CHOOSE TO SEND CONFIDENTIAL PERSONAL INFORMATION AND CANNOT, THEREFORE, PREVENT SUCH INTERCEPTIONS OF COMPROMISES TO YOUR INFORMATION WHILE IN TRANSIT TO **NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA)**.

THEREFORE, **NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA)** HEREBY CAN NOT AND WILL NOT MAKE ANY GUARANTEE AS TO THE CONFIDENTIALITY, SECURITY OR INTEGRITY OF ANY INFORMATION TRANSMITTED TO OR FROM THIS WEBSITE, OR STORED WITHIN THIS WEBSITE.

BEYOND OUR REASONABLE CARE TO SAFEGUARD YOUR INFORMATION WHILE IN TRANSIT, **NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA)** CAN NOT AND WILL NOT GUARANTEE THE SECURITY OF ANY ELECTRONIC COMMUNICATIONS OR TRANSMISSIONS SINCE ANY TRANSMISSION MADE OVER THE INTERNET BY ANY ORGANIZATION OR ANY INDIVIDUAL RUNS THE RISK OF INTERCEPTION.

IN ADDITION, **NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA)** HEREBY CAN NOT AND WILL NOT MAKE ANY GUARANTEE AS TO CONFIDENTIALITY, SECURITY OR INTEGRITY OF ANY INFORMATION TRANSMITTED TO OR FROM THIS WEBSITE, OR STORED WITHIN THIS WEBSITE.

LIMITATION OF LIABILITY:

YOU ASSUME THE SOLE RISK OF TRANSMITTING YOUR INFORMATION AS IT RELATES TO THE USE OF THIS WEBSITE, AND FOR ANY DATA CORRUPTIONS, INTENTIONAL INTERCEPTIONS, INTRUSIONS OR UNAUTHORIZED ACCESS TO INFORMATION, OR OF ANY DELAYS, INTERRUPTIONS TO OR FAILURES PREVENTING THE USE THIS WEBSITE.

IN NO EVENT SHALL **NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA)** BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL, CONSEQUENTIAL OR MONETARY DAMAGES, INCLUDING FEES, AND PENALTIES IN CONNECTION WITH YOUR USE OF ANY AND/OR ALL SERVICES, MATERIALS (INCLUSIVE OF PRODUCTS) AND INFORMATION POSTED ON THIS SITE OR CONNECTIVITY TO OR FROM THE **NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA)** SITE TO ANY OTHER SITE.

NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA), IN ITS SOLE DISCRETION, MAY CHANGE THIS PRIVACY POLICY WITHOUT NOTICE TO YOU.

Other services provided by **NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA)** on this website may require you to agree to additional terms and conditions.

PRIVACY POLICY:

The Privacy Policy is hereby incorporated, in its entirety, within the **NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA)** Terms of Service.

NOTIFICATION AND ATTESTATION:

BY USING THIS **NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA)** WEBSITE AND/OR ANY OF ITS SERVICES, YOU HEREBY ACKNOWLEDGE NOTIFICATION BY **NORTHERN ILLINOIS COUNSELING ASSOCIATES, P.C. (NICA)** TO YOU OF ITS WEBSITE PRIVACY POLICY AND ATTEST TO YOUR UNDERSTANDING OF, ACCEPTANCE OF AND AGREEMENT TO ALL OF ITS PROVISIONS.

For any additional questions about our privacy policy, contact: admin@nicapc.com

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